# PerformLine Client Library Documentation

Release 1.0.5

**PerformLine Engineering** 

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## CHAPTER 1

**Quick Start** 

This page will offer a quick overview for how to get started with using this library, from installation to basic usage.

## 1.1 Installation

This library is made available for installation via the PyPi public Python package repository (https://pypi.python.org/pypi/performline/). To install it on your machine, run:

```
pip install performline
```

This will retrieve the latest version of the Python module and install it. This will also install a useful command line utility called performline. You can read more about using this command by running performline —help.

## 1.2 Basic Usage: Printing all Brands and Campaigns

```
from performline.client import Client
   import json
   client = Client("YOUR_API_KEY")
   # list all brands
   for brand in client.brands():
      print("Brand: {} (id: {})".format(brand.name, brand.id))
      # list all campaigns in the current brand
      for campaign in brand.campaigns():
11
         print("
                    Campaign: {}".format(campaign.name))
12
13
         # output the full content of each item in the current campaign
         for item in campaign.items():
            print(json.dumps(item._data, indent=4))
```

# CHAPTER 2

**Developer Guide** 

This guide is designed to provide an overview of the features and functionality that the PerformLine Python Client Library offers. You can find additional details by choosing from the topics below:

## 2.1 Using the Client and Retrieving Compliance Data

#### 2.1.1 Overview

Using the PerformMatch Compliance API is fairly straightforward. The API is accessed by way of a Client() instance created with your API token (provided by PerformLine Support). The client instance exposes methods that allow you to access the various data associated with your account. To explore these methods, see the second below detailing what can be accessed for each product that we offer.

#### 2.1.2 Products & Data

The methods in the following classes are the primary means of accessing product-specific data and, in general, using the API. These classes are \_mixins\_, so each of the methods are available on an instance of Client().

#### **Mix-in Classes**

#### **Common Account Data**

#### Client Methods

**brands** (*id=None*, *limit=None*, *offset=None*, *create\_date=None*)
Retrieve one or more brands associated with an account.

**Parameters id** (*int*, *optional*) – If specified, retrieve a single brand by the given ID. Otherwise, return all brands.

**Returns** An instance of *Brand* if id is not *None* representing the brand with that ID. Otherwise, retrieve a list of *Brand* instances of all brands associated with the account.

Raises See request ()

campaigns (id=None, limit=None, offset=None, brand=None)

Retrieve one or more campaigns associated with an account.

**Parameters id** (int, optional) – If specified, retrieve a single campaign by the given ID. Otherwise, return all campaigns.

**Returns** An instance of *Campaign* if id is not *None* representing the campaign with that ID. Otherwise, retrieve a list of *Campaign* instances of all campaigns associated with the account.

Raises See request ()

items (id=None, limit=None, offset=None, brand=None, campaign=None)

Retrieve one or more scorable items associated with an account.

**Parameters id** (int, optional) – If specified, retrieve a single item by the given ID. Otherwise, return all items.

**Returns** An instance of *Item* if id is not *None* representing the item with that ID. Otherwise, retrieve a list of *Item* instances of all items associated with the account.

Raises See request ()

#### remediation\_statuses()

Retrieve all available remediation statuses available in the Performline platform. :returns: An instance of RemediationStatuses,

which has a property returning a list of strings representing the availa

return RemediationStatus.get()

rules (id=None, limit=None, offset=None)

Retrieve one or more rules associated with an account.

**Parameters id** (int, optional) – If specified, retrieve a single rule by the given ID. Otherwise, return all rules.

**Returns** An instance of *Rule* if id is not *None* representing the rule with that ID. Otherwise, retrieve a list of *Rule* instances of all rules associated with the account.

Raises See request ()

trafficsources (id=None, limit=None, offset=None)

Retrieve one or more traffic sources associated with an account.

**Parameters id** (int, optional) – If specified, retrieve a single traffic source by the given ID. Otherwise, return all traffic sources.

**Returns** An instance of *TrafficSource* if id is not *None* representing the traffic source with that ID. Otherwise, retrieve a list of *TrafficSource* instances of all traffic sources associated with the account.

Raises See request ()

#### **Data Access Models**

```
Models representing common API objects
class performline.products.common.models.Brand(client,
                                                                      data=None,
                                                                                    metadata = \{\},
                                                             rest_root=None,
                                                                              primary_key=None,
                                                             secondary_key=None)
     An object for retrieving data from and working with an individual brand.
class performline.products.common.models.BrandRules(client,
                                                                            data=None,
                                                                                           meta-
                                                                   data=\{\},
                                                                                 rest root=None,
                                                                   primary key=None,
                                                                   ondary_key=None)
     An object for retrieving data rules for a specific brand.
class performline.products.common.models.Campaign (client,
                                                                           data=None,
                                                                                           meta-
                                                                 data=\{\},
                                                                                  rest_root=None,
                                                                primary_key=None,
                                                                                            sec-
                                                                 ondary_key=None)
     An object for retrieving data from and working with an individual campaign.
class performline.products.common.models.CampaignRules(client, data=None, meta-
                                                                       data=\{\}, rest\_root=None,
                                                                       primary_key=None,
                                                                       ondary_key=None)
     An object for retrieving data rules for a specific campaign.
class performline.products.common.models.Item(client,
                                                                     data=None,
                                                                                    metadata=\{\},
                                                                              primary_key=None,
                                                           rest_root=None,
                                                           secondary key=None)
     An object for retrieving data from and working with scorable content, regardless of product.
class performline.products.common.models.RemediationStatus(client,
                                                                                     data=None,
                                                                            metadata={},
                                                                            rest_root=None, pri-
                                                                            mary_key=None, sec-
                                                                            ondary_key=None)
     An object for retrieving all available remediation statuses in the platform.
class performline.products.common.models.Rule(client,
                                                                     data=None.
                                                                                    metadata = \{\},
                                                           rest_root=None,
                                                                              primary_key=None,
                                                           secondary key=None)
     An object for retrieving data from and working with an individual rule.
class performline.products.common.models.TrafficSource(client, data=None, meta-
                                                                       data=\{\}, rest\_root=None,
                                                                       primary key=None,
                                                                       ondary_key=None)
     An object for retrieving data from and working with an individual traffic source.
class performline.products.common.models.Workflow(client,
                                                                           data=None,
                                                                                           meta-
                                                                 data=\{\},
                                                                                 rest_root=None,
                                                                primary_key=None,
                                                                                            sec-
                                                                 ondary_key=None)
```

#### **Web Pages**

#### Client Methods

```
class performline.products.web.api.WebClientMethods
```

Methods for retrieving data from the Web product

**webpages** (*id=None*, *limit=None*, *offset=None*, *brand=None*, *campaign=None*)

Retrieve one or more web pages registered for processing on an account.

**Parameters id** (int, optional) – If specified, retrieve a single page by the given ID. Otherwise, return all pages.

**Returns** An instance of *WebPage* if id is not *None* representing the page with that ID. Otherwise, retrieve a list of *WebPage* instances of all pages associated with the account.

Raises See request()

#### **Data Access Models**

Models representing Web Page API objects

An object for retrieving data from and working with an individual page.

#### **Call Center Processing**

#### Client Methods

```
calls (id=None, limit=None, offset=None, brand=None, campaign=None) Retrieve one or more calls associated with an account.
```

**Parameters id** (int, optional) – If specified, retrieve a single call by the given ID. Otherwise, return all calls.

**Returns** An instance of *Call* if id is not *None* representing the call with that ID. Otherwise, retrieve a list of *Call* instances of all calls associated with the account.

Raises See request ()

#### **Data Access Models**

Models representing Call Center API objects

```
class performline.products.callcenter.models.Call(client, data=None, meta-data=\{\}, rest\_root=None, primary\_key=None, sec-ondary\_key=None)
```

An object for retrieving data from and working with an individual call.

#### **Chat Processing**

#### Client Methods

class performline.products.chatscout.api.ChatScoutClientMethods

Methods for retrieving data from the ChatScout product

chats (id=None, limit=None, offset=None, brand=None, campaign=None)

Retrieve one or more chats associated with an account.

**Parameters id** (int, optional) – If specified, retrieve a single chat by the given ID. Otherwise, return all chats.

**Returns** An instance of *Chat* if id is not *None* representing the chat with that ID. Otherwise, retrieve a list of *Chat* instances of all chats associated with the account.

Raises See request ()

#### **Data Access Models**

Models representing ChatScout API objects

An object for retrieving data from and working with an individual chat.

#### 2.1.3 Client Class Reference

class performline.client.Client(token, \*args, \*\*kwargs)
 PerformLine API Client

wrap\_response (response, model, flat=False)

Takes a SuccessResponse and returns the results as instances of the given model.

#### **Parameters**

- **response** (SuccessResponse) A SuccessResponse object containing the data to be wrapped.
- model (RestModel) A subclass of RestModel that should be used
- creating instances for each result in the response. (when) -
- flat (bool, optional) Whether single-element lists should return just that element instead of the list itself.

#### Returns

If response contains zero results, returns None.

If response has one element and flat equals *True*, return the first element as an instance of type model.

In all other cases, return a list of instances of type model.

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modindex

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